Prepared4ALL: Disability Organizations Getting A Seat at the Local Emergency Planning Table

A project of the National Center on Disability in Public Health and the Association of University Centers on Disabilities (AUCD)

Prepared4all@aucd.org

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Mission: Advance policies and practices that improve the health, education, social, and economic well-being of all people with developmental and other disabilities, their families, and their communities

AUCD network helps people with disabilities overcome barriers to inclusion and wellness through research, training, service and advocacy.
Prepared4ALL

- **Mission**: Capacity-building for local disability organizations to develop relationships with local government to increase disability inclusion in emergency and public health preparedness *planning*

- **Primary audience**: Disability organizations
  - Secondary audiences: emergency managers, public health professionals, healthcare professionals

“All response is local”
“Black Disabled Man Dies from COVID-19 After Texas Hospital Refused to Treat Him”

Impacts of Disasters on People with Disabilities

Emergency Management: A System of Systems

- One size does not fit all – every state, region, and local community operates differently
- ALL have plans + emergency roles
- Higher levels don’t necessarily oversee or control lower levels
- Higher levels are supposed to coordinate with lower levels
- Overlap is inconsistent between geographic areas and levels
Prepared4ALL Program Components

1. Online Course

2. Partner (Affiliate) Town Hall Meetings
   (3rd Wednesday, 1pmET-2pmET)
   • Planners and others welcome!

3. Student and Trainee Disability Inclusion Coaches

Prepared4ALL developed based on:

- Emergency and public health preparedness planner survey (61 respondents)
- Key informant interviews with experts (5 interviewees)
- 300+ resources scanned (trainings, informational documents, tools, templates, webinars, reports)
- Lit review
- Key finding: Limited info about the “how” and the “why”
We Asked Emergency Managers and Public Health Preparedness Personnel About Disability Inclusion....

• Community members with disabilities were ranked as the most useful resource for local emergency planning, but only 25% of respondents reported engaging them as a resource.

• Disability community often lacks context on:
  • Emergency planning process and emergency management system
  • Emergency manager and public health preparedness roles

• Local government planners often lack context on:
  • Legal obligations under ADA and meeting access and functional needs during emergencies
  • Including people with disabilities in whole community planning

• Local government staff often feel short on time, money, staff but are open to partnerships with the disability community—they just may not know how to engage

Emergency Managers & Public Health Preparedness Personnel Tell Us

• “It's a two-way street. We need to keep in mind about people with disabilities and they need to make sure local emergency management knows what their needs are.”
• “Include emergency managers in the regular planning for organizations that support” people with disabilities
• Involve local emergency managers. Don't go around them.”
• “There is typically very little in the way of dialogue between EMs and these types of organizations. It would be hugely beneficial for these groups to seek out EMs and begin discussions about inclusiveness.”

(Emergency Managers and Public Health Preparedness Planners surveyed October 2020)
Local emergency planning is better when it’s Prepared4ALL...

Prepared4ALL in Action: Emergency Dispensing Site

The Action Team meets with the public health planner before the clinic to confirm whether the clinic will be 4ALL, asking:

1. Accessible space?
2. Inclusive clinic process?
3. Accommodations?
4. Accessible communications?
5. Inclusive philosophy?
6. Cultural competence?
7. Awareness of community needs?

After the clinic they work together to create an After Action Report to record lessons learned.
Program Model

- Town Halls
  - Local Disability Organization Affiliates (monthly)
- Prepared4ALL
  - Online Training (pilot testing)
- Local Prepared4ALL Action Teams (Collaboration)
- Disability Inclusion Coaches (UCEDD/LEND trainees, Public Health)
- Partnerships with Local Emergency & Public Health Preparedness Planning Departments

Community of Partners

- National Advisory Committee
- Subject Matter Experts

Advisory Committee

- American Network of Community Options and Resources (ANCOR)
- Family Voices National
- Florida Disability and Health Program
- Jewish Family Service, Houston
- Mental Health America
- MoveUnited
- National Association of Health Centers (NAHC)
- Network of Jewish Human Service Agencies
- Pacific ADA Center
- SARTAC
- TASH
- The Arc
- UCEDDs: Puerto Rico University, University of Cincinnati, Texas A&M
Subject Matter Experts

- Kelly Israel, Autistic Self Advocacy Network
- Bob Williams, Communication First
- Vincent Siasoco, Metro Community Health Centers (FQHC)
- Billy Altom, Association of Programs for Rural Independent Living (APRIL)
- Aaron Cignarale, Monroe County Public Health Dept (NY)
- Matt Weinburke, DrPH, American Public Health Association (APHA), PHEHP Treasurer, USPHS, CAPT (Ret)
- Jacqueline Nguyen, International Association of Emergency Managers Access & Inclusion Chair

Subject Matter Experts

- Kandra Strauss-Riggs, National Center for Disaster Medicine and Public Health
- Justice Shorter, National Disability Rights Network
- Roberta Carlin, American Association on Health and Disability
- Row Lew – Asian Pacific Partners for Empowerment, Advocacy, and Leadership (APPEAL)
- Meg Ann Traci, PhD Research Associate Professor – The Rural Institute for Inclusive Communities, University of Montana
Prepared4ALL Online Training: Whole Community Inclusive Emergency Planning


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<td>Disability Demographics, Community Living, Communication and Accessible Meetings: What Local Emergency Planners May Not Know</td>
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<td>Whole Community Emergency Planning (including AFN and CMIST)</td>
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Certificate Training or Lessons “A La Carte”

• Available anywhere, any time at your own pace:
  • Complete all 8 lessons to earn a certificate, OR
  • Choice based on your interests and needs

• A La Carte Suggestions:
  • Inclusive emergency planning how to: Lessons 7 & 8
  • Disability demographics, communication and accessible meetings: Lesson 5
  • Background on the emergency management system and ADA requirements: Lessons 4 & 6
  • Disaster & COVID-19 impacts and legal rights: Lessons 3 & 6
  • Prepared4ALL approach-Engagement/collaboration strategies: Lessons 1 & 2
Prepared4ALL Affiliates: Local Disability Organizations Form Action Teams
Prepared4ALL
Local Disability Organization
Chapters/Affiliates roles:

• Increase emergency preparedness knowledge and self-efficacy
• Form *Action Teams* with other community-based organizations
• Learn new collaboration and problem-solving strategies
• Identify and connect with local emergency planning efforts
• Build partnerships with local emergency and public health preparedness planners
• Expand their networks
• Strengthen community outreach and expand recognition

Connecting to Mission & Vision
Getting Started – Outreach Guide

• Ready to use resources to begin making outreach to your local emergency managers and public health professionals [http://bit.ly/AffiliatePitchKit]
  1. Local Outreach One-Pager
  2. Elevator Pitch
  3. Outreach Telephone Guide
  4. Talking Points for Engagement
  5. Finding your Local Emergency Planning Agencies
  6. Organizational Strengths Assessment
  7. Communication Toolkit
  8. Resources & Referral Links

Communication Toolkit

Prepared4ALL
Communication Toolkit

Key Messages
- Prepared4ALL Goal: The Prepared4ALL initiative aims to mobilize disability organizations and their networks to foster connections with local emergency and public health professionals. We want to help disability organizations “get a seat” at the emergency planning table.
- Prepared4ALL Approach: Prepared4ALL helps disability organizations increase their knowledge about and capacity for involvement in emergency planning efforts in their local community.
- Getting Involved in Prepared4ALL: Let us help you work smarter! Prepared4ALL helps you leverage the resources, personnel, and skills you already have to then get involved in local emergency preparedness efforts.

Social Media Posts
Post 1:
Did you know that people with disabilities are 2 to 4 times more likely to die or sustain injury during a disaster than people without disabilities? Join us in improving these outcomes by being Prepared4ALL. [http://bit.ly/Prepared4ALL]
Post 2:
In 2018, 11.1% of the US population living independently in the community were disabled individuals. Emergency preparedness efforts need to consider and include this population in their planning efforts to be Prepared4ALL. [http://bit.ly/Prepared4ALL]
Post 3:
The COVID-19 pandemic has highlighted the disparities in emergency preparedness efforts for people with disabilities as shown by the increased rate of infection and mortality. Join us in improving these outcomes by being Prepared4ALL. [http://bit.ly/Prepared4ALL]
Post 4:
We recently partnered with [AUDC News] to become a Prepared4ALL Affiliate. Interested in joining us or becoming an affiliate in your local community? Sign up here for more information: [https://prepared4all.org/affiliate]
Finding Your Local Emergency Planning Agencies

This example shows that the emergency management and public health systems are operated not only separately at every level but are also governed by different agencies. Although not every state, county, city, or town has all of these levels, they will all operate in their own unique way. Understanding the basics of the way your local emergency efforts are organized is important in reaching the appropriate people to make effective connections.

Finding Your Local Contacts:
- Find your local emergency management and public health offices:
  - Look at the county government website, or if your state does not have a strong county system, look at the local city or town website
  - Contact the county commissioner’s office, city or town hall
  - Visit the National Association for City and County Officials (NACCHO) online local health department directory: https://www.naccho.org/members/county-health-department

Finding Your Local Emergency Plan:
- Your city, town or county may have more than one emergency plan:
  - May be one or more plans written by the public health department and one or more plans written by the emergency management department

Resources & Referral Links

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<th>Category</th>
<th>Resource and/or Company Name</th>
<th>Description</th>
<th>Link</th>
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<tbody>
<tr>
<td>Interpreter/ASL services</td>
<td>Registry of interpreters for the deaf</td>
<td>Searchable database to locate individual interpreters</td>
<td><a href="https://www.american%E7%80%9B.org">https://www.american瀛.org</a> (Deaf/ASL registry)</td>
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<tr>
<td>Interpreter/ASL services</td>
<td>Screen Video Relay</td>
<td>Accessible video relay for Deaf individuals and live access to ASL interpreters</td>
<td><a href="https://www.screener.com/en/signup/">https://www.screener.com/en/signup/</a></td>
</tr>
<tr>
<td>Interpreter/ASL services</td>
<td>Convo Communications</td>
<td>Accessible app for Deaf individuals and access to ASL interpreters</td>
<td><a href="https://www.convo.com/">https://www.convo.com/</a></td>
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<tr>
<td>Interpreter/ASL services</td>
<td>Purple Communications</td>
<td>Accessible app for Deaf individuals and live access to ASL interpreters</td>
<td><a href="https://www.purplecom.com/">https://www.purplecom.com/</a></td>
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<tr>
<td>Interpreter/ASL services</td>
<td>Gallaudet Interpreting Services</td>
<td>Synchronous and Asynchronous ASL interpretation and captioning</td>
<td><a href="https://www.gallaudet.edu/gallaudet/gsi/gs-integrating-service/">https://www.gallaudet.edu/gallaudet/gsi/gs-integrating-service/</a></td>
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<tr>
<td>Translation Services</td>
<td>Language Innovations</td>
<td>Document, in-person, and over-the-phone language translation and interpreting services</td>
<td><a href="https://www.languageinnovations.com/">https://www.languageinnovations.com/</a></td>
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<td>Translation Services</td>
<td>Language translation and localization services for contact</td>
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Disability Inclusion Coaches: Training, Research, & Practice

- Complete the online training
- Disability Inclusion Coach Townhalls: skill-building, networking and problem-solving
- Support local affiliates through guiding inquiry (coaching)
- Conduct responsive research
- Learn more: https://nationalcenterdph.org/our-focus-areas/prepared4all/what-is-a-prepared4all-disability-inclusion-coach/
The Prepared4ALL Difference

- **Audiences**
  - Disability organizations
  - Emergency and public health preparedness planners
- **Approach**
  - The “how” and the “why”
  - Strategies to build engagement, collaboration capacity (the Wheel)
  - Informed by experts and well-known successful public health approaches
  - Engagement and collaboration tools
- **Peer to peer support and problem solving (the Town Hall meetings)**
- **Student and trainees support local EP work today and build future sustainability**

Prepared4ALL
Outcome: Partnerships
A “seat at the table”

- Will look different for each community
- **Examples:**
  - Participate in a local emergency planning meeting (literally a seat at the table)
  - Submit comments on the local emergency plan
  - Work with partners to identify gaps in your local emergency plan and strategize about how to close the gaps
  - Share information about how to find qualified sign language interpreters for emergency shelters or vaccine dispensing sites
  - Review alerts, warnings, public education and other communications intended for the disability community
Acknowledgements: Our Team

Adriane Griffen, DrPH, MPH, MCHES

Sue Wolf-Fordham, JD, MPA

Lex Owen, MSW, PhD

Danielle Augustin, MS, CHWC

Disability Inclusion and Emergency Preparedness: AUCD, ASTHO and NACCHO Partnership and Collaboration

Adriane Griffen, DrPH, MPH, MCHES®
Association of University Centers on Disabilities (AUCD)

Sara Lyons, MPH
National Association of County and City Health Officials (NACCHO)

Cassandra Thompson, MPH
Association of State and Territorial Health Officials (ASTHO)
Get Involved!

1. Take the FREE Online Training
   • [https://bit.ly/Prepared4AllOnline](https://bit.ly/Prepared4AllOnline)
   • Lesson learning agendas
   • Resource list
   • Collaborative inclusive emergency planning workbook guide

2. Attend Monthly Affiliate (Partner) Town Hall Meetings (peer to peer sharing, support and problem solving, 3rd Wednesday 1pmET-2pmET)
   • Emergency and public health preparedness planners and others welcome!

3. Involve Students or Trainees

Prepared4ALL Lessons from the Field & Resources

• We will share a link to a video with more information about our online training. That link will appear in the Pacific ADA Center and ADA National Network Learning Session webinar archive for this webinar.
• In the video:
  • A student in the Prepared4ALL Inclusion Coach program describes her experience
  • A professional from a Prepared4ALL participating organization shares the impact of Prepared4ALL on her work and her organization
• At the end of today’s slides look for 2 more slides with bonus resources
Thank you!
Email: Prepared4All@aucd.org

Join our Listserv:
https://bit.ly/Prepared4AllListserv

Learn more:

Adriane Griffen, DrPH, MPH, MCHES®
AGriffen@aucd.org

Sue Wolf-Fordham, JD, MPA
SWolf-Fordham@aucd.org

Bonus Resources

• Online training lesson video previews
  https://nationalcenterdph.org/our-focus-areas/prepared4all/prepared4all-online-training-course/

• Archived webinars https://nationalcenterdph.org/our-focus-areas/prepared4all/prepared4all-video-archive/